

# New Roles and competences for HOME CARE WORKERS in integrated care of elderly people with chronic diseases

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## Introduction

Home care workers are the closest professional in contact with the elderly. It is for that reason that it is expected they might support the process of implementation of integrated care systems and models, delivering new higher added value tasks. Currently they cannot complete these tasks, because they do not have the necessary competences to complete them.

Existing professional qualification frameworks for home care workers do not contemplate which potential roles home care workers might play within integrated care systems and models, hindering thus any kind of training efforts of such workforce on the skills necessary for the adoption of such roles.



## Objective

To develop a new training curricula and learning materials in order to train home care workers on new competences for the integrated care of elderly people with chronic conditions.

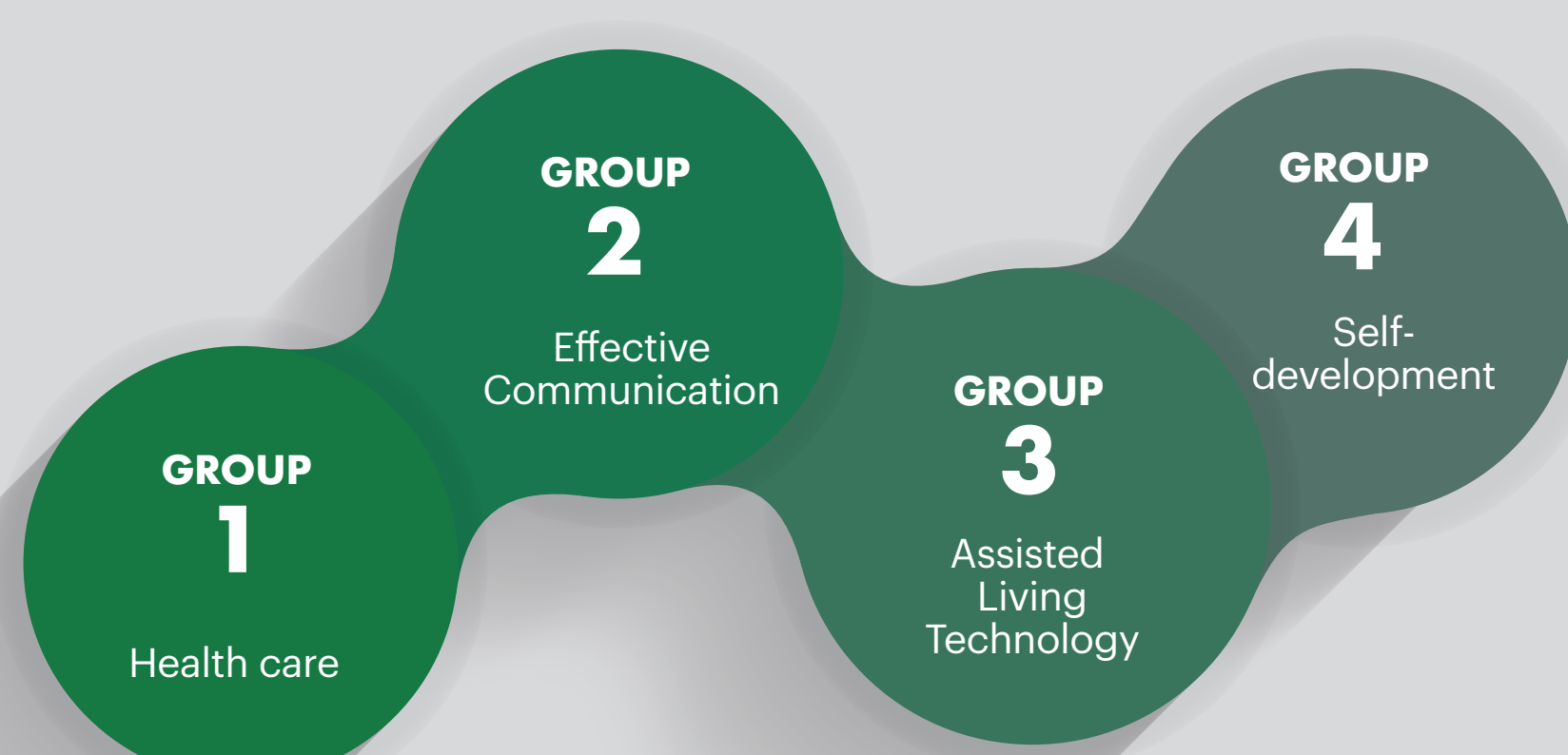
## Method



## Conclusions

The new professional profile was called Enhanced Home Care Worker (EHCW). The Enhanced Home Care Worker can be defined as a person being aware of and using his/her skills and competences, working in a structured or unstructured network of professionals, able to carry out activities of integrated care at home and assistance to people with chronic health conditions, in order to meet their basic needs and promote their well-being and autonomy and social integration.

This professional profile includes four cluster of competences home care workers should be trained on, to deliver new higher added value tasks within integrated care systems and models:



## Results

### Spain

2  
TRAINERS

15 started  
14 finished  
TRAINEES

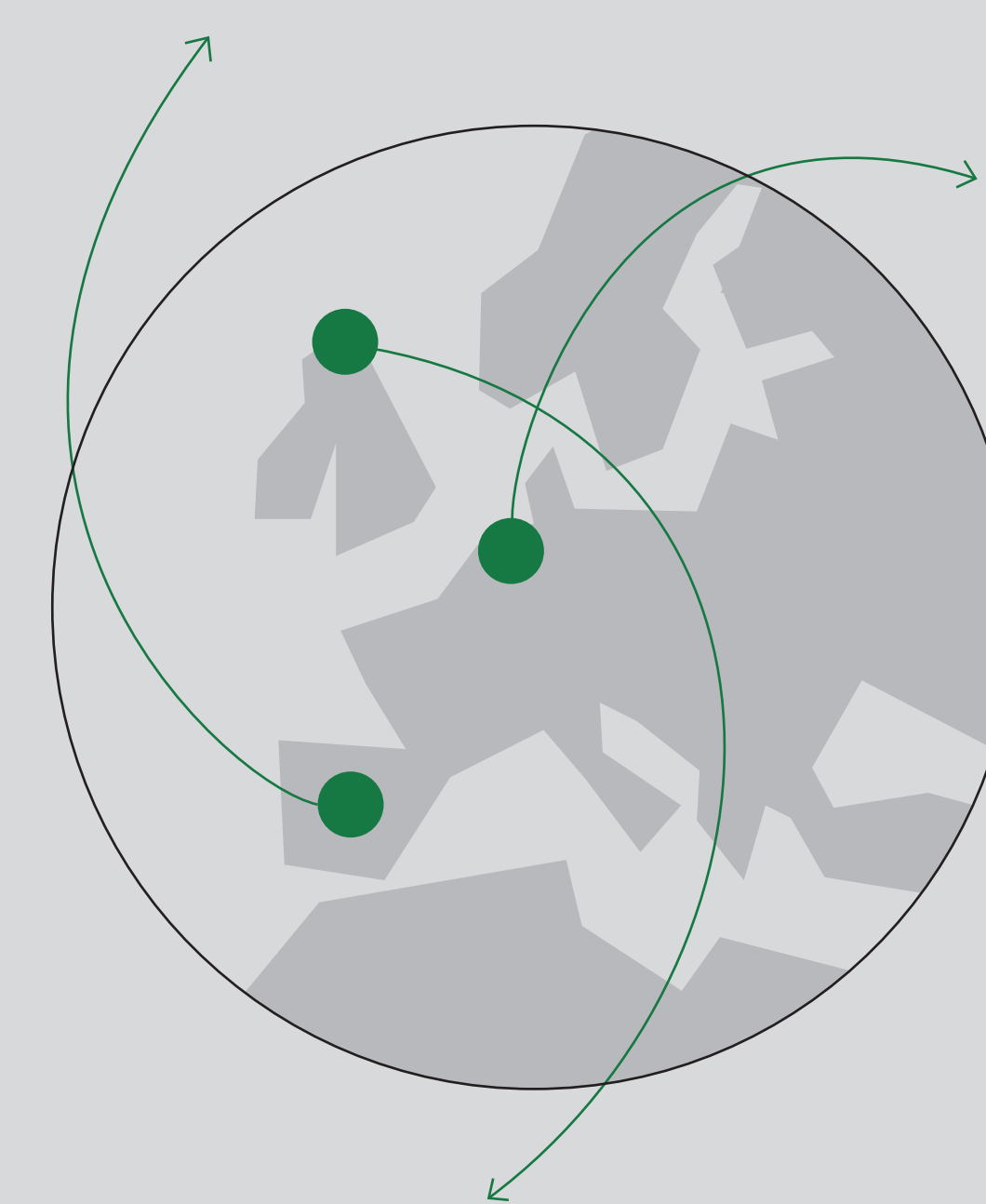
130  
HOURS OF TRAINING  
per trainee

from FEB 7<sup>th</sup>  
to MAR 23<sup>th</sup>  
DATES

93%  
GLOBAL PARTICIPATION  
people who have attended over the 75% of the total hours

100%  
GLOBAL SUCCESS

SATISFACTION OF THE TRAINEES  
very satisfied, satisfied, n/a



### The Netherlands

on going  
2  
TRAINERS

30  
TRAINEES

1,5  
HOURS OF TRAINING  
per trainee

from MAR 21<sup>st</sup>  
to MAY 31<sup>st</sup>  
DATES

### Scotland

on going  
2  
TRAINERS

12  
TRAINEES

138  
HOURS OF TRAINING  
per trainee

from MAR 13<sup>th</sup>  
to MAY 22<sup>nd</sup>  
DATES

## Discussion

The Carevolution project broke new ground in terms of defining new competences for home care workers within integrated care systems and models, and developing a new General Training Curricula and new Learning Materials transferable to European regions. Nevertheless, empirical evidence of the implementation of this new role is needed.

### CONTACT DETAILS

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